**Feedback Form**

We value your opinion about the services we offer and how we do things. We are especially interested in any comments you have about how we can improve our service to you.

This form is not for reporting technical problems.

**Click on a box to indicate your view.**

|  |  |  |  |
| --- | --- | --- | --- |
| **Agree** | **Disagree** | **Not Applicable** |  |
|  |  |  | The IT staff who support the general purpose teaching pools approach their work in a friendly and professional way. |
|  |  |  | The central IT Help Desk staff answer my calls in a timely and professional manner. |
|  |  |  | The College's IT Policies and Procedures are clear and provide a solid basis to work from. |
|  |  |  | The College's email system is reliable and assists me to do my job. |
|  |  |  | The College's systems allow me to readily access the management information I need. |
|  |  |  | The information on the College’s website about IT services is accurate and useful. |

**Please specify the campus you are referring to: Blacktown**

**Would you like to make any additional comments including suggestions for improvement?**



**OPTIONAL**

If you wish to remain anonymous you do not need to complete the following section, however if you would like a reply to your comments please provide your contact details:

 Lynette Walsh  
[ilovewatchingdvds@yahoo.com.au](mailto:ilovewatchingdvds@yahoo.com.au)

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